

Appendix F Recommended Table of Fares

SPELTHORNE BOROUGH HACKNEY CARRIAGE FARE CHART effective 24 NOVEMBER 2025					
FARES FOR DISTANCE & TIME					
All distance and time charges include uncompleted parts thereof.					
Tariff 1: DAYTIME RATES: (except where rates 2 or 3 apply)		Tariff 2: NIGHT AND HOLIDAY RATE:		Tariff 3: CHRISTMAS & NEW YEAR RATE:	
Rate for the first mile: £6.43		Rate for the first mile: £7.00		Rate for the first mile: £12.86	
Rate for each mile thereafter: £2.93		Rate for each mile thereafter: £4.00		Rate for each mile thereafter: £5.86	
HIRINGS BETWEEN 6am and 10pm		HIRINGS BETWEEN 10pm and 6am AND NATIONAL PUBLIC HOLIDAYS (except where Tariff 3 applies)		Christmas Day, Boxing Day and New Year's Day only	
£3.70	Maximum charge up to 120 yards or 21 seconds	£5.00	Maximum charge up to 120 yards or 21 seconds	2 x Tariff 1	For each passenger in excess of one; for each animal (excluding assistance dogs); for each item of luggage conveyed outside the passenger compartment
					30p
20p	For each additional 120 yards or 21 seconds.	30p	For each additional 120 yards or 21 seconds.		
					Soiling the carriage leaving it unfit for immediate subsequent hiring:
					£100
ANY ASSISTANCE DOG IS REQUIRED BY LAW TO BECARRIED FREE OF CHARGE. PAYMENT BY CREDIT/DEBIT CARD IS FREE OF CHARGE.					
IMPORTANT					
If the journey takes the taxi outside the Spelthorne Borough area, the driver MUST still charge in accordance with the above scale unless he/she has agreed otherwise with the hirer before the journey has started. These are the maximum fares chargeable.					
COMPLAINTS					
Any complaints about a taxi or driver should be directed to: Licensing Team, Spelthorne Borough Council, Environmental Health and Licensing, Council Offices, Knowle Green, Staines-upon-Thames, TW18 1XB or 01784 444213 (Ext. 3), licensing@spelthorne.gov.uk; quoting, if possible, the taxi plate number and/or the driver's badge number.					
Assistant Chief Executive, Spelthorne Borough Council					